

Reliance Yacht Management gains ISO 9001: quality assurance accreditation

Following a prolonged process of assessment Reliance Yacht Management has had its work processes accredited to the internationally recognised quality management system standard, ISO 9001.

Nick Irving, Director of Reliance Yacht Management, commented: "We are delighted to achieve accreditation, gaining recognition for our commitment to quality and to continuous improvement. We are proud to join over 500,000 organisations across the globe that have established ISO 9001 as the preferred quality assurance standard. We believe that Reliance Yacht Management is the only delivery organisations in the world to achieve this.

"In working towards this award, we have analysed and challenged every aspect of Reliance's operations, involving every employee and a number of clients. Our Standard Operating Procedures and Safety Management were reviewed. This has resulted in many improvements to both what we do and how we do it.

"I believe that we are now a much more efficient and agile organisation as a result and our quality of service continues to get better," he continued.

"It has been a great experience in terms of teamwork and we were all happy and relieved when we received the good news. The award covers our full range of services and we look forward to delight our clients even more in the future.

The award was made through Quality Management Systems (QMS), a world leader in assessing business processes and products against internationally recognised standards. Their clients include Government Departments, Hospitals, Manufacturing, Distribution, Construction, Professionals and Service Organisations

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Links

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